



# FUTURE OF RESEARCH IN WORKFORCE AND DEVELOPMENT

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# Healthcare Challenges



# Digital Health - Workforce Challenges





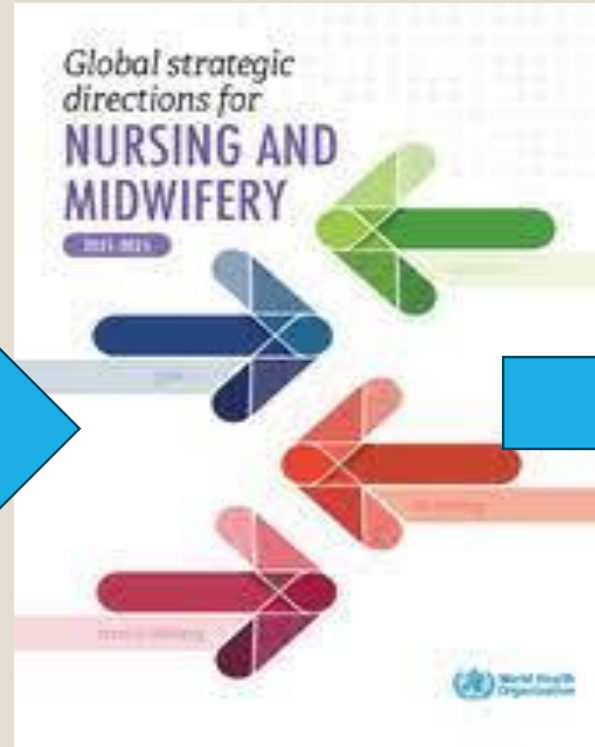
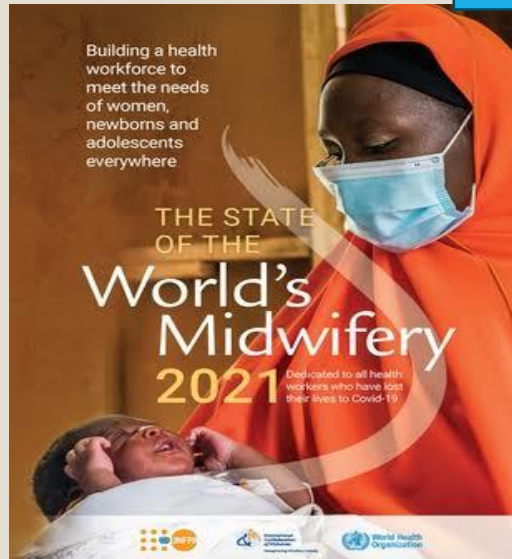
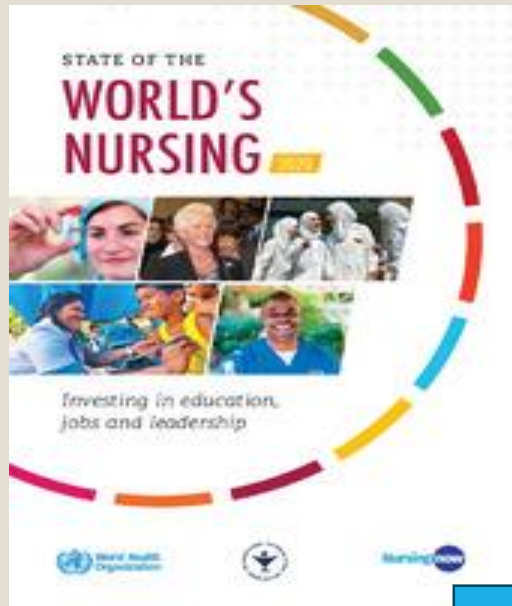


- Digital Health is not about the applications, platforms or devices. It's about transforming how health systems serve people equitably, more effectively, and with greater attention to individual needs”.

*Dr Tedros Ghebreyesus,  
WHO, Director General*

# ICN Position on Digital Health (2023)

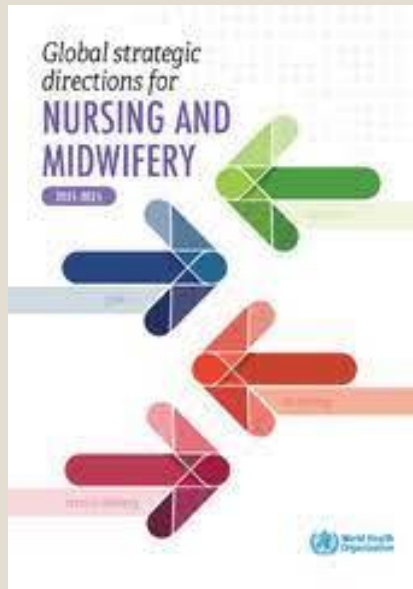
- Nurse must be involved and participate in national and global DH decision making forum, including planning, design, testing & implementation of DH products and systems.
- Nurses must participate in monitoring and evaluating new and emerging DH technologies to ensure they are positively contributing to health system and health workforce processes and health needs.
- Nurse leaders play a crucial role in positively shaping the advancement of DH and should be supported and resourced to lead the digital transformation for the nursing workforce.
- Urgent need for nurses to acquire skills and competencies to deliver high-quality, safe, optimized person-centred care in DH environment and to lead and participate in DH initiatives, decision making and evaluation



**WHA 74.15 (2021)**  
**Resolution on**  
Strengthening Nursing and  
Midwifery : Investments in  
Education, Jobs,  
Leadership and Service  
Delivery

Member States to  
implement SDNM at the  
national level

# Global Strategic Directions for NM 2021-2025



## Job

- WF planning
- Adequate jobs
- Implement WHO Global Code of Practice on International Recruitment of Health Personnel
- Attract, recruit and retain

## Education

- Align education level and roles
- Optimize domestic production
- Competency-based, quality, standard
- Faculty are properly trained

## Leadership

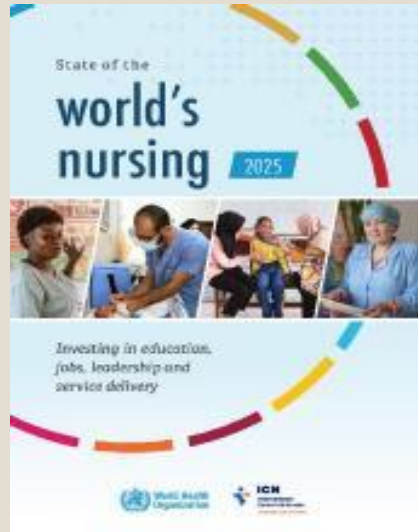
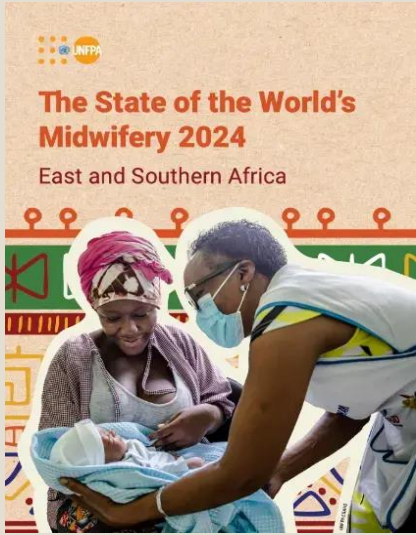
- Establish & strengthen senior leadership position
- Invest in leadership skills development

## Service

- Strengthen regulatory system & capacity building
- Safe and supportive workplace

**Adopted in WHA, 2021, expanded to 2030**  
**All countries must implement/adapt/develop SDNM**  
**for workforce development and**  
**rebuilding health systems.**

# Global NM Workforce Situation



- There are 29 million nurses worldwide and 2.2 midwives. Still 4.5 million nurses and 0.31 million midwives shortage by 2030.
- Widen inequalities: 78% of nurses are in countries with 49% of world's population
- Persisting loss supply (attrition, retirement, migration)
- Inequalities in employment, distribution, competencies, wage and working environment
- Graduates not matched job opportunities
- 82% of countries has Chief Nursing/Midwifery Officer (CNO/CMO) but need requisite resources, political skills, authorities and decision making power
- Ineffective implementation of WHO Code of Practice on the International Recruitment of Health Personnel

**NM Workforce a key for health systems strengthening, & the achievement of UHC-SDGs**



# Factors Affecting Future Workforce and Development

- National NM policy, plan and strategies
- NM workforce planning –labour market lens
- Quality educational institutes & curriculum
- Competent faculty members
- Digital working environment
- Regulatory body (Council), NM Association
- International migration, Pandemic/emerging diseases
- External factors: National policy & investment, healthcare system, economic crisis etc.

**Leader/Manager/  
Administrator**

# ICN – ICM Messages

- Advocate together with WHO & partners : **Investment in nursing and midwifery** (Health System Strengthening, UHC & SDGs)
- Encourage countries to **implement a Global Strategic Directions for Nursing and Midwifery 2021-2025** (extended to 2030 with latest data) : a roadmap to address shortage and a need for investment
- International Nurses' day 2025 is “**Our nurses. Our future. Caring for nurses strengthen economies.**” built from 2024 theme “Our Nurses. Our Future. The economic power of care”.
- International Day of Midwife (2025) is “ **Midwives: Critical in Every Crisis**”
- Workforce: Value added

# Strengthening NM Workforce Research

- (1) Advanced NM workforce digital data systems;
- (2) Guide and support of professional organization and high level administrators;
- (3) International workforce research network

# Advanced Workforce Analysis and Digital Data Systems

- WHO advocates for country to have **standardized workforce information system** - which may include minimal data set of HWF for registries
- **Minimum data set of HWF registry** should be based on country specific needs. It includes: ID, full name, birth history, citizenship, country of residence & language, address, contact information, education & professional license and certification, employment status, employment address, data submission institution
- **Accurate, timely data** is essential for planning, national referral, training, records, regulation of practice, tracking of license

(WHO health workforce information system, Minimum data set, 2015)



# **Guide and Support of Professional Organization and High Level Administrators**

- Policy directions on workforce research
- Provision of research funds, infrastructure and other supports
- Encourage and support the implementation of research findings
- Use of workforce-based evidence to advocate for policy

# International Workforce Research Network

- To promote global knowledge and resource exchange
- To build collaborative research for stronger impact
- To drive global workforce policy, quality decision and good governance

# Areas of NM Workforce Research

- Projection number of **required workforce** overtime with different policy scenarios
  - Enabling and motivating factors for **retention** and strategies
  - Strengthening **leadership** of senior on workforce management, enabling working environment, policy engagement and decision making
  - Using of **digital health technology** on workforce performance and patient's outcomes
  - Impact of **investing** in nursing and midwifery workforce development
  - **Values** of nursing on health outcomes and economics
  - **Applications/tools** for workforce management (scheduling, assignment, nurse-to-patient ratios, shift, leave, pay scale etc.)
  - Evaluation of **global policy implementation** of WHO, ICN, and/or ICM policies.
  - **Innovative models** for clinical education/practice and lifelong professional development
- Etc.

# Conclusion

- Timely data on NM workforce at the organization, national and global levels is crucial.
- Investment in NM workforce, economic of care, is imperative to achieve efficient, effective, resilient and sustainable health systems.
- Research on NM workforce is the must to provide strong evidence in shaping policy for better healthare systems and the achievement of UHC – SDGs.



